



Keith Scott, Founder & CEO



beachcomber
HOT TUBS

THE BEACHCOMBER PREMIUM GUARANTEE

Since 1978, Beachcomber Hot Tubs has been building the finest quality hot tubs worldwide. We have taken a leadership position with our Beachcomber Guarantee that every hot tub we build is guaranteed to be free of defects. The Beachcomber Hot Tub Group is a family owned and operated business with hundreds of thousands of happy customers. All of our customers enjoy a worry-free, Beachcomber certified guarantee of ownership, with no fine print.



LIFETIME SHELL STRUCTURAL GUARANTEE

Beachcomber guarantees to the original owner that the structural laminated fiberglass composition of your hot tub will never leak. If a failure occurs, we will supply the materials and technical labor for the repair.



5 YEAR ACRYLIC SURFACE GUARANTEE

Beachcomber guarantees that the hot tub's acrylic finish will be free from defects in materials and workmanship for five years. If a failure occurs, we will supply the materials and technical labor for the repair.



100% COMPONENT GUARANTEE

Beachcomber guarantees the following factory installed components: management system, massage pumps, Hush pump, motors and control panels will be free from defects in materials and workmanship for five years. If a failure occurs, we will supply the materials and technical labor for the repair.



5 YEAR SMART SENSE HEATER GUARANTEE

Beachcomber guarantees that the Smart Sense heater element assembly will be free from defects in materials and workmanship for five years. If a failure occurs, we will supply the materials and technical labor for the repair.



5 YEAR NO LEAK PLUMBING GUARANTEE

Beachcomber guarantees against leaks caused by defects in materials and workmanship for five years. This guarantee covers leaks from internal and external plumbing and light lenses. If a failure occurs, we will supply the materials and technical labor for the repair.



5 YEAR ENVIROSKIRT GUARANTEE

Beachcomber guarantees that the EnviroSkirt Cabinetry will be free from defects in materials and workmanship for five years. If a failure occurs, we will supply the materials and technical labor for the repair.



See the reverse side of this Guarantee for simple and easy to understand Performance Standards. These guidelines ensure the best experience for you with your Beachcomber.

The Beachcomber Premium Guarantee
"Protecting you, your family and your investment"
www.beachcomberhottubs.com



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HOT TUBS

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Celebrating the first Beachcomber Hot Tub in 1978.

SIMPLICITY GIVES YOU PIECE OF MIND

We started Beachcomber in the late 70's, in a small farming community just a few miles from the USA border. It was a late, rainy evening that a small team worked hard to create the first Beachcomber Hot Tub, from that day forward we had a desire to create the finest quality products, with good, simple design in form, fit and function. That's how Beachcomber began and we still hold true to the same solid values as a family owned company today, staying focused on building a hand made quality product with a strong guarantee.

EASY GUIDELINES TO ENSURE GUARANTEE PERFORMANCE

To receive service from an qualified Beachcomber service representative, your hot tub must be registered and you may be asked to provide an original bill of sale. Your Beachcomber Premium Guarantee starts from the original date of delivery. You may be assessed a reasonable travel cost for service at your home. It is the hot tub owner's full responsibility to provide unencumbered access to the equipment for service, removal, and/or re-installation of the hot tub for required repairs.

If Beachcomber determines that repair of the tub is not feasible it reserves the right to provide a replacement tub equal in value to the original purchased price. In this case the owner is responsible for expenses including removal, shipping and re-installation of the existing or replacement hot tub. Upon replacement of a hot tub, the guarantee will cover the remaining portion of the existing guarantee from the original installation date.

The guarantee does not cover fading from natural aging and/or damage from excessive chemical use on all hot tub finishes and fixtures. Beachcomber Hot Tubs installed for commercial applications are excluded from all guarantee coverage. The Beachcomber Premium Guarantee can not anticipate, nor does it cover, damage or failure that has occurred as a result of product abuse, accidents, power disturbances, vandalism, acts of God or nature and other causes which are out of any manufacturer's control.

All Beachcomber Hot Tubs must be used, installed and maintained as directed by the supplied Owner's Guide to receive guarantee coverage. This Beachcomber Premium Guarantee is valid only in the country of purchase. The Premium Guarantee must be purchased and registered within 30 days of the original hot tub purchase date. Service after the sale is the responsibility of the dealer from whom you purchased your Beachcomber Hot Tub. All Guarantees are registered online by your Beachcomber Dealership. Ask your store for the confirmation of your Guarantee Registration.



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